#### **Trash Policies and Procedures**

# You must call City Hall to place a work order

# 615-859-0880

#### What IS picked up

- An occasional overflow of bagged household trash, such as excess from Christmas.
- Up to two times **per year**, per house, bulk items, such as a piece of furniture or other large household item that would otherwise not fit into the container. **There is a limit**, so plan ahead. The total annual bulk limit is **3 cubic yards**, or about a medium size pick-up truck load, level with the fenders. **Exceeding that limit may result in additional charges** or the materials may not be picked up. Depending upon the availability of recycling vendors, white goods (metal appliances) and large metal objects may not be charged against the annual house limit.

The bulk item pick up is designed to help with the disposal of an old TV, chair, that old freezer that stopped working, large toys, or other large items. It is not an invitation to place multiple pieces of furniture at the road or to clean out years of debris from your home and property.

The bulk collection truck is scheduled to be in each area of the City <u>on Tuesday</u> of each week. However, unusually high volume, equipment service requirements, storm events and other circumstances can cause delays. There can be delay of several weeks. We recommend that you call City Hall before placing the items at the road. If a delay is anticipated, you will be advised of the best time to place the work order.

### What is **NOT** picked up

- Excess trash from cleaning out garages, attics, basements, yards, rental move-out units, etc. is **NOT** included. This material is not considered bulk item pick up! Much of this material can be bagged and placed in the container throughout the year. Collecting it at one time and piling it at the road for hand pick up is simply cost prohibitive. **Trash brought from another location is not permitted.**
- Carpet, construction materials, tires, batteries, car parts, materials generated by a home occupation or business activity, etc.
- Tree limbs and yard debris that is result of fence row cleaning or tree removal.
- Note: The service is not intended for the removal of limbs and trunks resulting from
  major pruning of trees and the City will not remove debris cut by landscaping
  crews. Tree, yard debris and stump removal businesses are available for major needs. In
  fairness to all taxpayers, the City may limit the amount of removal at a residence,
  regardless of who cut the limbs. Removal of fallen trees may be covered under your
  homeowner's insurance policy.

# What is **NEVER** to be placed in the trash container?

• Dead animals, body wastes, hot ashes, rocks, construction materials, oil, gasoline, paint, corrosives, batteries, infectious and other hazardous materials.

# **Brush Pickup**

Brush pickup is <u>on Thursdays.</u> Please call City Hall for a work order to be placed.

Please note that Public Works is not allowed on private property.

All brush is to be pulled to the side of the road for pickup. Please do not allow brush to get into the roadway.

Brush consists of tree limbs, bush trims, or dead bushes. Public Works does not pick up cut down trees, and debris from fence row cleanouts.