

Work Order Maintenance Response Goal:

The primary goal of the wastewater department is to provide fast, efficient and effective service to the City’s approximately 2,000 utility customers. Dispatched and managed through our computer based work order system, staff responds to sewer related calls on a 24/7 basis. Our secondary goal is to manage the over 500+ mini-lift stations (grinder pumps) in our system using a proactive, programmatic approach. This is done by periodic scheduled maintenance. Additionally, the system has not been completely changed out from the prior two (2) generations of pumps. Thus, we have a large number of “change-outs” (C/O) as listed below.

Some of these change-outs can also be attributed to customer negligence (throwing foreign materials down the toilet). When abuse is the contributing factor, I will charge the cost of the pumps, panels and service costs to the customer.

Work Orders	FY 17-18	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	YTD17-18
Grinder Tank PM Program												N/A		0
2000 to Extreme C/O			1				1				1	3	1	7
2000 to 2000 C/O				1	1	1		1			1	1		6
Extreme to 2000 C/O								1						1
Extreme to Extreme C/O				3		1	1	3	3	2	1			14
E-one to Barnes				2						1	3	1	1	8
Myers to Myers C/O		1	2	2	2	1			5	2	2	4	1	22
Barnes to Myers C/O			1											1
Hydromatic to Myers C/O														0
Discharge Assembly		3		4					2		1			10
Total Pumps Replaced		1	4	8	3	3	2	5	8		7	9	3	53
Low Pressure Service Requests														0
Gravity Service Requests														0
Inspection for New Service					2						2			4
Final Inspection for New Service		1	1		2						2	1	1	8
Sewer Service Calls		29	40	38	32	27	23	34	45	32	27	38	39	404
After Hour Sewer Calls		3	14	19	4	16	13	13	11	15	9	18	8	143
Odor Complaints									1			2		3

Major Lift Stations Repairs:

Lift Station repairs were as follows:

5/24/17 Williamson Road

scrap cable was hung in pump

4/24/18 Quailwood pumpstation

installed Barnes

Staffing: The public works department has 6 full time employees.

PUBLIC WORKS STREETS

Total Hours Worked	FY 17-18	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	YTD 17-18
Street		2	2	47.5		13		31	40					136

Sewer		65.5	68	76	84.5	109	56	51	66		58	8		642
Facility Maintenance Total		60	98	123	231.5	75	52	24	42			108.5		814
Community Center / Parks		52	98	115	207.5	57	52	24	44.5	130	106.5	108.5		995
City Hall		8		8	24	18			8	18	9.5	1	20	115
Station 2													1	1
Fleet Maintenance		8		10	10	8	10	10		8	8	8	8	88
Meeting/Training		4							8				18	30
Leave		136	57	40	32	200	24	54	32	47.5	87.5		48	758
Holiday		40		24		144	80	80		40		40		448
Overtime				35	16	36	26	26	24	18				181
Administrative														0
Drainage Work (feet)				215	200					100			200	715
Drainage Complaints				1	1	1			2			4	1	10
Drainage Man Hours			14	9	30				6	66.5	18	49	48	241
Debris Removed Load														0
Good House Keeping (PW)					4.5			4		8		4	4	25
Sweeping Man Hours			9										3	
Codes Abatement		5	4	3		1						5		18
Mowing Hours		27		7								10	124	168
Curb Repair														0
Shoulder Linear Foot														
Shoulder Hours														
Number of Potholes					12				6					18
Pothole Hours			2		4			20	2	20		40	9	97
R-O-W Hours		24	44	16	1	2				2		23.5	20	133
Sign/Repaired							7	4	7			6	5	29
Sign Work Hours						1	14	11	6			2	3	37
Salt Hours								60						
Salt Tons								30						
Water Disconnect/Reconnect		15	38.5	29	54	33	14	38		45	23	44	82	416
Assist Fire Dept.														0
Assist Police Dept.		22.5												23
City Event Banners/ City Sign		3		5	2		2	2	2	1			8	25

Sign Replacement:

Staff continues to go through the City and replace all of the missing signs. We have a high incidence of sign theft in the City. I had the crews start using anti-theft hardware, but now the vandals are bending the signs until they break way.

Public Works Special Projects:

The goal is to be reactive to special requests that are made from time to time wither from the City Administrator or other departments.

Litter Pickup Bags		45									42	10	2	99
Litter Pickup Hours		15								1	10	6	1	33

Sanitation Collection:

Bulk items and brush

Solid Waste	FY 17-18	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	YTD 17-18
Brush												214		214
Tons		20.21	43.77	38.63	21.7	14.32	21.92	2.96	7.46	26.72	17.89	31.25	21.87	269
Bulk Items												84		84
Tons		9.49	10.22	10.38	10.79	10.62	5.3	4.47	5.31	7.52	7.01	6.97	10.84	99
Tires Ton					1.32	0	0	0	0	0		1.37	0	2.69