

Millersville PSA

The City of Millersville recently joined the consolidated dispatch services along with other cities within Sumner County in an effort to save money as well as improve service to its citizens. All Millersville residents are affected by this change whether they live in Robertson or Sumner County.

When you dial 911 it will now go to either Sumner County or Robertson County Consolidated Dispatch. It will no longer come to Millersville. We ask that you be specific as to where you live. Millersville mailing addresses include Goodlettsville, Greenbrier, and White House because that is where your mail comes from. You live in Millersville if you pay for sewer and garbage services to the City of Millersville regardless of your mailing address. So please make sure in either an emergency or non emergency call to tell the person on the phone that you live in Millersville. Otherwise it could delay the call while they are looking for you in those other cities.

If a resident dials the Millersville Police Department on emergency # of 615-859-2758 they will be given different prompts to follow. The Police Department will be open for business from 9am to 5 pm Monday through Friday and someone in the administrative office will answer those calls. After hours if you need to speak to someone you may dial their extension or ask for a directory that will give you their extension. If you need to speak to an officer after hours you will have to follow the prompts to dispatch instead.

This is all going to take everyone's patience and cooperation and we are sorry for any inconvenience it may cause anyone. Please remember that if you have a real emergency you should always call 911.